

GPI FREESTYLE & PUBLIC SESSION POLICIES

Freestyle & Public Sessions: Rules and Etiquette for Skaters and Coaches

- **FREESTYLE PURPOSE:** The purpose of Freestyle sessions are for teaching and training. The Skating Manager/Lead reserves the right to monitor the level of skating on each freestyle session and make appropriate changes.
- **PUBLIC SESSION PURPOSE:** The purpose of Public Sessions is to provide a safe and friendly environment for new customers, to experience the joy of skating. The Skating Manager/Lead reserves the right to monitor the level of skating on each public session and act accordingly.
- **REGISTRATION:**
 - Skaters must check-in at the front desk prior to entering the ice. All skaters must wear the FREESTYLE or PUBLIC STICKER while on the ice.
 - Guest Coaches (external) and Visiting Coaches (internal) must always wear appropriate sticker confirming clearance to teach that day.
 - Skaters not wearing appropriate sticker for the session will be asked to leave the ice
- **GENERAL SAFETY:**
 - Coaches and skaters are not permitted on the ice or players benches at any time during an ice resurface. Please exit the ice promptly before the ice resurface. Do Not Enter before session time.
 - Zamboni must be finished and Zamboni doors must be closed prior to skaters entering the ice. Skaters should not be in player boxes during ice cuts.
 - All ice surface doors are to be closed during a freestyle session.
 - Skaters are not permitted to wear personal headsets of any kind while skating on a freestyle or public session. Coaches are permitted to use hand held music systems.
 - All program classes (Learn To Skate, Academy classes), camps, and clinics are run and approved by The Rinks/Great Park Ice management.
 - No coach is allowed to organize or teach a group of more than 2 skaters on the Ice or 3 skaters off the ice without Skating Manager/ Lead's approval.
 - On ice video may be done by coaches only
- **PUBLIC SESSION SAFETY:**
 - Seals should only be used for skaters learning to skate and must stay with the flow of traffic
 - No carrying children
 - No playing tag
 - No shoes on the ice
- **FREESTYLE RIGHT OF WAY Protocol:**
 - Skater in program with overhead music (First 2 times music is played).
 - Skater in lesson
 - General Session Skaters
- **PUBLIC SESSION RIGHT OF WAY Protocol:**
 - The public session skater always has the right of way over the skater playing music, over the skater in a lesson, over all skaters as this is their time to experience the joy of skating.
- **MUSIC PROTOCOL:** Coaches in lesson have priority on playing music only for their skater in lesson.
- **ETIQUETTE:**
 - Inappropriate, abusive or obscene behavior or language/music will not be allowed or tolerated.

- Refrain from comments or actions that are disruptive, offensive, abusive, or racist/discriminatory. Behavior that constitutes harassment or abuse will not be tolerated by The Rinks/Great Park Ice.
- All Parties must adhere to SafeSport guidelines and policies, including Coaches, Skaters & Parents.
- All skaters and coaches must pick up their tissues, garbage, water bottles etc. on rink boards and players bench after their session.
- **FREESTYLE SESSION FLOW**
 - Always have your head up and look in the direction you are skating
 - Please be mindful of skaters skating on patterns
 - Spins should be done in the middle of the ice
 - Do not stand at the ends of the rink or in the corners
 - Keep moving – freestyle sessions are for quality figure skating training

Skating/Participating without Paying Policy: If a customer is caught participating on a session without paying, the following will occur:

- **FIRST OFFENSE:** Skater will be given an official warning and must pay for the appropriate session(s). Integrity is a priority for The Rinks/Great Park Ice.
- **SECOND OFFENSE:** Skater, following the first official warning, continues violation, will be suspended from all activities for 30 days. In order to be eligible for future sessions, Skater must pay for the appropriate session(s) as well as a \$25 penalty fee within the 30 day window.
- **THIRD OFFENSE:** Skater is suspended from ALL The Rinks/Great Park Facilities until a resolution is made.

PARENT/GUARDIAN CONDUCT

- Parents should not block entrance gates to ice surface.
- Parents are NOT permitted to ‘Coach’ by rink entrance, from bleachers or lobby area. Parents must be respectful of the coaches’ role as instructor.
- Parents and spectators are NOT permitted in the player’s box area unless otherwise designated during Public Session or during Learn To Skate.
- Parents must view freestyle sessions from the bleacher area, lobby area, or from the stands
- Parents must refrain from comments or actions that are disruptive, offensive, abusive, discriminatory or racist. Behavior that constitutes harassment or abuse will not be tolerated by The Rinks/Great Park Ice.
- Parents are permitted to video their own child only.
- Parents are to keep control of their emotions. When a stressful situation arises, we ask parents to please cooperate in our efforts to de-escalate as appropriate.

ADDITIONAL CLARIFICATIONS

Freestyle passes and Public Session passes purchased at one Rinks location may be used at another Rinks location but NOT at Great Park ICE. Freestyle and Public session passes purchased at Great Park Ice may NOT be used at the Rinks locations. Freestyle passes purchased at Anaheim Ice, Lakewood Ice, Westminster Ice, and Yorba Linda Ice may be used at Poway Ice, but Freestyle passes purchased at Poway Ice can only be used at Poway Ice.

