

CUSTOMER ACCOUNT NAVIGATION

ACCESS EXISTING ACCOUNT OR CREATE NEW CUSTOMER ACCOUNT

Go to therinks.com and click on any of the customer account links on any site

[Great Park Ice and The Rinks Customer Account Link](#)

Click CREATE ACCOUNT if you do not have a customer account yet

Account holder must be 18 years old and should be head of household

- Minor Children should be added to account
- Additional adult members of the family must have their own customer account

Click Login if you already have a customer account

VIEW LOCATION SCHEDULE

Click SCHEDULE / Select LOCATION / Select ALL EVENT TYPES / Select START and END DATE as needed

VIEW PROGRAMS AVAILABLE FOR REGISTRATION (do not need to be logged in to view)

Click REGISTRATION / select LOCATION / select PROGRAM / select SEASON / select LEVEL

Click SEARCH

REGISTER FOR PROGRAM

Login to your customer account

Click REGISTRATION

Select the participant that you are registering

If the participant is not already in your customer account, click ADD CHILD

(account holder must be parent or legal guardian)

Confirm the participant / LOCATION / PROGRAM / SEASON / LEVEL

Search the session you want to register for

Click WAITLIST, JOIN or REGISTER next to the session

Waitlist and Join requests need to be approved by staff prior to registration

Email notification will be received upon approval and at that time, registration can be completed

For sessions that have the REGISTER button, click REGISTER and complete the registration

VIEW WHICH PROGRAMS YOU ARE REGISTERED OR WAITLISTED FOR

Click the facility name or the little house in the top left corner to view current registrations and waitlist

PURCHASE PASSES

Login to customer account and scroll down to PASSES

Click ADD PASSES / select applicable pass package / complete transaction

PURCHASE MEMBERSHIPS

Login to customer account and scroll down to MEMBERSHIPS

Click ADD MEMBERSHIP / select applicable membership / complete transaction

EDIT SAVED PAYMENT INFORMATION

Please contact the rink if you need to change a saved credit card

EDIT CUSTOMER INFORMATION

Click on your profile picture / select Profile / edit profile

NOTE: Please contact the rink to change birthdates or your preferred location